

# Certificate of Achievement

This certifies that

*Mary Hopkins*

has completed 16 hours of training in  
Microsoft Office XP software

at **dal** COMPUTERS located at

10157 Taryne St. • Hayden, Idaho • 83835

Spring 2002

*Christine Lewis*  
Authorized Signature

 FRED PRYOR SEMINARS

 CAREERTRACK®

 Evelyn Wood Reading Dynamics®

*Certificate of*  
ATTENDANCE

How to Become a Great Communicator™

0.6 CONTINUING EDUCATION UNITS

*Mary Hopkins*

*Mary R. Hopkins*  
Signature of Seminar Participant

*February 27, 2001*  
Date

*Fred Pryor*

www.pryor.com

# Certificate of Completion

PRESENTED TO

MARY HOPKINS

For Successfully Completing

Fire Extinguisher Operations Training

JANUARY 2001



**NORTH IDAHO COLLEGE**

# **Certificate of Achievement**

Issued by

**Customized Training**

In cooperation with the

**State Board for Vocational Education**

This is to certify that **Mary Hopkins**

**has completed the 4 hour (.4 CEUs) course in Access 97 Part III**

*Christine Lewis*

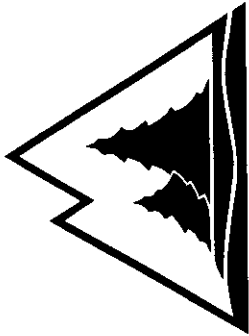
Instructor

*February 5, 2001*

Date

*Robert G. Ketchum*

Dr. Robert G. Ketchum, Ph.D.  
Assistant Vice President for Instruction



**NORTH IDAHO COLLEGE**

# **Certificate of Achievement**

Issued by

**Customized Learning**

In cooperation with the

**State Board for Professional - Technical Education**

This is to certify that

**Mary Hopkins**

has completed the 4 hour (.4 CEU) course in Access: Part II

*Christine Lewis*

Instructor

**January 22, 2001**

Date

*Robert G. Ketchum*

Dr. Robert G. Ketchum, Ph.D.  
Assistant Vice President for Instruction



**NORTH IDAHO COLLEGE**

# **Certificate of Achievement**

Issued by

**Customized Training**

In cooperation with the

**State Board for Professional - Technical Education**

This is to certify that

**Mary Hopkins**

has completed the 4 hour (.4 CEU) course in **Access '97 Part 1**

*Christine Lewis*

Instructor

**January 12, 2001**

Date

*Robert G. Ketchum*

Dr. Robert G. Ketchum, Ph.D.  
Assistant Vice President for Instruction



**NORTH IDAHO COLLEGE**

# **Certificate of Achievement**

Issued by

**Customized Training**

In cooperation with the

**State Board for Vocational Education**

This is to certify that **Mary Hopkins** has completed the  
**8 hour (.8 CEUs) course in Excel 97-Advanced Functions**

*Christine Lewis*

Instructor

*December 22, 2000*

Date

*Robert G. Ketchum*

Dr Robert G Ketchum, Ph D  
Assistant Vice President for Instruction



*The American Association of Airport Executives  
and Los Angeles World Airports*

# Advanced Airport Safety and Operations Specialist School

November 12-15, 2000 • Los Angeles, California

## Certificate of Completion

Mary Hopkins

Coeur D'Alene Airport

*Charles Barclay*

*President  
AAAE*



# CERTIFICATE OF COMPLETION

## KOOTENAI COUNTY MANAGEMENT TRAINING • I

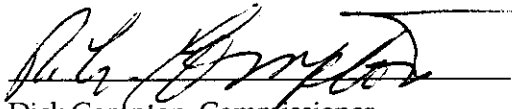
This is to certify that:

**MARY R. HOPKINS**

has successfully completed the Management Training I, September 28, 29, & 30, 1999



Dick Panabaker, Chairman



Dick Compton, Commissioner



Ronald Rankin, Commissioner





*The American Association of Airport Executives  
and the  
Federal Aviation Administration*



# **Advanced Airport Safety and Operations Specialist School**

November 16-19, 1997 • Los Angeles, California

## **Certificate of Completion**

Mary Rose Hopkins

Coeur D'Alene Airport

A handwritten signature in black ink, likely belonging to the Director of Airport Safety and Standards at the FAA.

*Director, Airport Safety and Standards  
FAA*

A handwritten signature in black ink, likely belonging to the President of the AAAE.

*President  
AAAE*



*The American Association of Airport Executives  
and the  
Federal Aviation Administration*



# Basic Airport Safety and Operations Specialist School

February 25-28, 1996 • Los Angeles, California

Certificate of Completion

Mary Rose Hopkins

Coeur D'Alene Airport

*Director, Airport Safety and Standards  
FAA*

*President  
AAAE*



# FRED *P*RYOR SEMINARS

A DIVISION OF PRYOR R SOURCES, INC.

THIS IS TO CONFIRM THAT

Mary Rose

COMPLETED THE SEMINAR ENTITLED

EXCEL: A ONE-DAY SEMINAR

Fred Pryor date \_\_\_\_\_

0.6 *C*ONTINUING EDUCATION UNITS

YOUR SIGNATURE VALIDATES THIS CERTIFICATE

FRED *P*RYOR SEMINARS

A DIVISION OF PRYOR RESOURCES, INC



THIS IS TO CONFIRM THAT

Mary R. Hopkins

COMPLETED THE SEMINAR ENTITLED  
THE EXCEPTIONAL ASSISTANT

*Fred Pryor* date 10-25-95

0.6 *C*ONTINUING EDUCATION UNITS

YOUR SIGNATURE VALIDATES THIS CERTIFICATE

# *Certification of Completion*

Know all persons by these present that the undersigned  
Board of Commissioners, Kootenai County, State of Idaho,  
does hereby present verification that:

*Mary Ross*

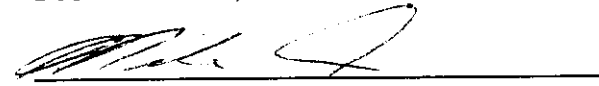
has successfully completed The Risk Management First Aid Course  
and is hereby certified.

Presented this 24th day of May, 1993

  
Kootenai County Risk Manager

  
Kent Helmer, Chairman

  
Bob Macdonald, Commissioner

  
Mike Anderson, Commissioner

# Certificate

## TDD TELECOMMUNICATOR TRAINING

This certifies that

*Mary R. Rose*  
has completed the TDD training program:

"9-1-1, THE TDD AND YOU"

CERTIFIED BY:

*Burt Gehrbach*

Name

*Director of Communications*

Title

*Kootenai County Dept of Communications*

Facility



HiTEC GROUP INT'L, INC.

DATE:

*March 19, 1993*

# *Certificate of Continuing Education*

The undersigned participant is awarded .6 CEUs or 6 contact hours of Continuing Education according to the guidelines set forth by the National Task Force on Continuing Education for completion of the following program:

## ***How to Manage Projects, Priorities & Deadlines***

*Mary K. Ross*

Signature of Seminar Participant

*4/13/93*

Date

*Mark R. Truitt*

Mark R. Truitt, Executive Director

*Gary M. Truitt*

Gary M. Truitt, Managing Director

***Rockhurst College Continuing Education Center***  
**NATIONAL SEMINARS GROUP**



1000 W GARDEN AVE  
COEUR D'ALENE, IDAHO 83814

STUDENT GRADE  
REPORT

ROSS  
S 1670 DILLON  
COEUR D'ALENE

MARY ROSE  
ID 83814

				MARY ROSE		
DISCIPLINE	COURSE ID	COURSE TITLE		UNITS COMPLETED	GRADE	GRADE POINTS
BUS	121	INTR/SPRDSHEET	1.00	1.00	A	4.00
			TERM	GRADED	COMPLETED	GRADE PTS
				1.0	4.0	4.0
				CUM GRADED	CUM. COMPLETED	CUM GRADE PTS
					SCHOL GPA	
					2.9	118.0
			41.00	40.0		

# CERTIFICATE OF MERIT

BE IT KNOWN, the undersigned has successfully completed the intensive  
business course

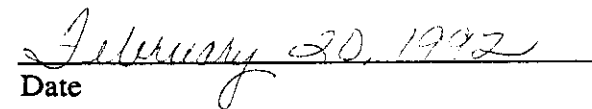
## Personal Computer Skills And Shortcuts

THEREBY, demonstrating a commitment to personal development  
and company growth;

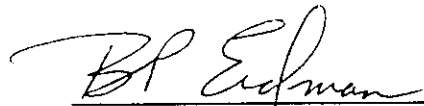
AND, has learned powerful skills that can be used to achieve higher levels  
of personal and professional excellence.



Signature of Seminar Attendee

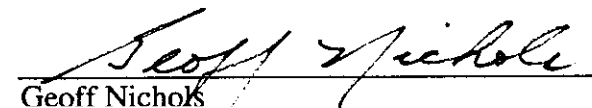


Date

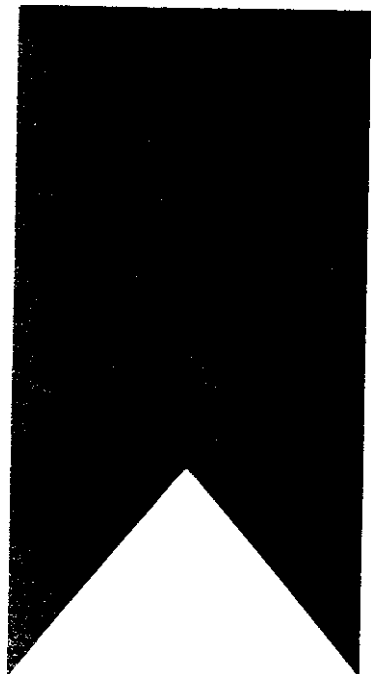


Bernard P. Erdman  
President and Chief Executive Officer

Padgett  Thompson®



Geoff Nichols  
Vice President of Training



# *Certification of Completion*

This document verifies the  
attendance and participation of

Mary L. Ross  
in the National Seminars Group workshop

## **Business Grammar & Usage**

Completion of this program is  
equivalent to 6 contact hours of  
continuing education

Mark R. Hunt

President

*The National Seminars Group  
National Seminars  
National Career Workshops  
National Businesswomen's Leadership Assocation  
National Press Publications*



# Certificate of Achievement

This certifies that

*Jenny Stark*

has completed 12 hours of training in  
Microsoft Office XP software

at **dal** COMPUTERS located at

10157 Taryne St. • Hayden, Idaho • 83835

Spring 2002

**EXHIBIT** *aa* # *12*

*10* of *10*

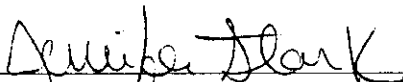
*Christine Lewis*  
Authorized Signature

# CERTIFICATE of ATTENDANCE


The below signed attendee is eligible to receive .6 CEUs (or 6 contact hours) from their accreditation authority, according to the guidelines set forth by the International Association for Continuing Education and Training, for attending and participating in

SkillPath  
Seminars  
Achievement  
Through  
Learning

## How to Design Attention-Grabbing Brochures, Catalogs, Ads, Newsletters and Reports

  
Signature of Seminar Participant

8/8/01  
Date

  
Robert Garr  
President

SkillPath® Seminars, 6900 Squibb Road, Suite 300, Mission, Kansas 66202  
*a division of The Graceland College Center for Professional Development and Lifelong Learning, Inc.*



*The American Association of Airport Executives  
and the Federal Aviation Administration*



# Basic Airport Safety and Operations Specialist School

February 11-14, 2001 • San Antonio, Texas

Certificate of Completion  
**Jennifer Stark**

**Kootenai County Airport**

A handwritten signature in black ink, likely belonging to the Director of Airport Safety and Standards at the FAA.

*Director, Airport Safety and Standards  
FAA*

A handwritten signature in black ink, likely belonging to the President of the AAAE.

*President  
AAAE*



**NORTH IDAHO COLLEGE**

# **Certificate of Achievement**

Issued by

**Customized Training**

In cooperation with the

**State Board for Vocational Education**

This is to certify that **Jenny Stark**

has completed the 8 hour (.8 CEUs) course in **Excel 97-Advanced Functions**

*Christine Lewis*

Instructor

*February 2, 2001*

Date

*Robert G. Ketchum*

Dr. Robert G. Ketchum, Ph.D.  
Assistant Vice President for Instruction



# Certificate of Completion

PRESENTED TO

JENNY STARK

For Successfully Completing

Fire Extinguisher Operations Training

JANUARY 2001